



Service Information

Date: 4/15/2024
Store Number: 1861
Customer Name: Olivia Carthane
Work Order: 2142416781

Computer Name: LAPTOP-QV7T56HL
OS Version: Microsoft Windows 11 Home
Serial Number: 5CD4076D5W
Model: HP Laptop 15-fd0xxx

Summary

- ✓ **A new restore point was created.**
Having a "known" good Restore point will help us get you back up and running if you have trouble in the future.
- ✓ **Windows Updates verified to be running and scheduled.**
Ensuring your PC has the latest updates is very important in the overall security of your PC.
- ✓ **Unwanted software removal.**
We removed any "bloatware" found. This will help with the overall performance of the PC.
- ✓ **Startup speed checked and fixed.**
We optimized programs that run when the PC starts.
- ✓ **We checked the Registry.**
The registry was scanned, cleaned, and optimized after the removal of bloatware.
- ✓ **Junk and Temporary files have been cleaned.**
Excess file buildup can limit storage space and/or slow down your PC.
- ✓ **Windows services have been optimized.**
Unnecessary services can cause slowdowns, crashes, or unwanted popups.

Additional Work Done

- ✓ **Date and Time.**
We set your computers date and time to your local store time zone. If you would like an alternate time, please let your technician know.
- ✓ **Additional User Accounts.**
 - Friendship Missionary
 - Olivia Carthane
- ✓ **We installed the software titles requested at intake, provided that all keycodes and account information were available at time of installation.**
-NA-
- ✓ **Data transfer and virus scan, if requested.**
-NA-
- ✓ **Recovery media.**
Seagate Rescue Data Recovery service is included with your premier setup. Please ask your technician if you would like more information.

It was a pleasure helping you out today, you are a valued Staples customer!